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Dennis Carlton - 2024-09-27 - [Electronic Controls](#)

From Deidre Sewel:

Hello Helpdesk Gurus,

I have put together a info sheet of the most common Helpdesk issues I have seen as of late. If you can get the initial info listed from the customers then troubleshooting should be fairly straight forward in the future I hope.

ProTech has a very convoluted PN history so I have also included a copy of the current PN scheme and the location on the share drive. TUV certificates are also in that file.

G:\product_engineering\ProTech GII TPS MSM SX