



[ナレッジベース](#) > [General](#) > [Why can't I reach Woodward Support directly?](#)

## Why can't I reach Woodward Support directly?

John - 2025-09-05 - [General](#)

Thank you for contacting Woodward Helpdesk!

The Helpdesk request you submitted is related to Woodward products sold to the OEM manufacturer under a special agreement.

The OEM is responsible for supporting all field service requests even for Woodward products.

Please contact your OEM representative for this information.

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- [Forklifts](#)
- [MI-04](#)
- [MI-07](#)
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